

DX List of Sub-Processors



Updated: 13/12/2024

This list will be updated and published from time to time, with all versions published on the DX website <https://www.dxdelivery.com/legal/dx-service-terms-and-conditions/>

For the purpose of this list a reference to the singular includes a reference to the plural and vice versa and the following definitions apply:

“DX” means DX Network Services Limited (05026914) whose registered office is at Ditton Park, Riding Court Road, Datchet, SL3 9GL:

“Master Sub-contractor” means any organisation which provides drivers and/or vehicles to DX to provide collection and delivery services on behalf of DX and by its nature and as a consequence, is a Data Processor in relation to collection and delivery Personal Data provided by the Data Controller, in order to provide collection and delivery services on behalf of DX;

“Owner Driver” means a self-employed driver with a vehicle who provides collection and delivery services on behalf of DX and by its nature and as a consequence, is a Data Processor in relation to collection and delivery Personal Data provided by the Data Controller, in order to provide collection and delivery services on behalf of DX;

“Sub-processor” means a natural or legal person, organisation, agency or other body which provides services to DX and processes Personal Data on behalf of DX the Data Processor, where the entity is neither a Master Sub-contractor or Owner Driver.

DX contracts with various organisations to provide services to DX, some of these organisations are Sub-processors in relation to the provision of services to our customers, the table below provides details of these Sub-processors which may process your data as part of our service provision to your organisation. For more information about the Sub-processes DX uses as part of your service delivery please contact your account manager.

Owner Drivers and Master Sub-contractors are excluded from this list see DX GDPR Addendum, clause 1.3 “Data Processing Obligations”, for more details.

Third Party	Data Shared	Purpose
Rainbow Nightfreight (Worcs) Ltd Quibell's Lane, Newark, Nottinghamshire NG24 2AL	Manifest information can include the collection / recipient name, address, email, phone number.	Manifest information is transferred to DX partners to enable them to collect and deliver items into a predefined area on behalf of DX.
W.A. Rainbow & Sons Ltd Quibell's Lane Newark, Nottinghamshire NG24 2AL	Manifest information can include the collection / recipient name, address, email, phone number.	Manifest information is transferred to DX partners to enable them to collect and deliver items into a predefined area on behalf of DX.
E. J. Masters Ltd Railway Terrace, Kings Langley, Herts, WD4 8JA	Manifest information can include the collection / recipient name, address, email, phone number.	Manifest information is transferred to DX partners to enable them to collect and deliver into a predefined area on behalf of DX.

DX List of Sub-Processors



Third Party	Data Shared	Purpose
Metafour UK Ltd 2 Berghem Mews, London W14 0HN	Customer order information can include the collection / recipient name, address, email, phone number. Proof of delivery information can include the recipient name and signature.	Provision of an online portal for the submission of customer orders. Also the provision of customer package tracking details including Proof of Delivery.
Ensono Ltd One London Road, Staines-Upon-Thames, Middlesex TW18 4EX	Data is not expressly shared with the supplier, supplier has consequential access as part of service provision: Information can include the collection / recipient name, address, email, phone number.	Processing platform support and management and data backup and restore activities.
OBS logistics Ltd 140 Buckingham Palace Road, London SW1W 9SA	Data is not expressly shared with the supplier, supplier has consequential access as part of service provision: Information can include the collection / recipient name, address, email, phone number.	Processing platform support and management and data backup and restore activities.
Norsk European Ltd Norsk Building, 2 Willow Road Industrial Estate, Colnbrook, Slough SL3 0BS	Manifest information can include the collection / recipient name, address, email, phone number.	For the delivery of International shipments.